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SPECIAL CARE NEEDED

Matte paint is a unique exterior treatment that gives your Veloster Turbo a distinctive appearance. Matte paint needs some special care to maintain its appearance.

Matte finishes are different from other automotive paints. Typical gloss paints use a clear-coat finish that reflects light and gives a shiny appearance. A matte finish uses a different coating that defuses light, providing its unique “flat” finish.

Your Paint Finish and Your Warranty

- Paint Warranty (2013 model) – Paint repairs are covered for the first 36 months from the date of original retail delivery or date of first use or 36,000 miles, whichever occurs first. See your "Owner’s Handbook and Warranty Information" booklet for more details.

- Please note that while the standard Hyundai paint warranty applies to defects in material and/or workmanship, it does not cover the vehicle’s matte finish surface appearance. Maintaining the matte appearance is solely the responsibility of the vehicle owner.

After reading this Guide, if you have further questions about maintaining your vehicle’s matte paint appearance, please visit the Hyundai Owner’s website at https://www.myhyundai.com or contact your dealership Service Department.

GENERAL MAINTENANCE TIPS

To enjoy your vehicle’s matte appearance for many years to come, please follow these owner care and maintenance tips.

DON’Ts and DOs

- Do not use wax, detail spray, ArmorAll®, or any products made for normal paint. Use only products specifically developed for matte finish paint.

- Do not use products that are even mildly abrasive, such as polishes, glazes, or rubbing compounds.

- Do not use mechanical cleaners or polishers.

- Do not use terrycloth, cloth, or paper towels. Do not rub the finish vigorously, this will burnish the paint finish, causing a permanent shiny spot. Shiny spots cannot be removed.

- Do not use commercial car wash facilities or their shine enhancement products. Most car wash brushes, large mechanized “towels,” and shine enhancement products can damage matte paint.

- Remove foreign substances such as insect remains, tar, and road debris using a soft applicator and a mild solvent; saturate and soak area before cleaning—rub lightly.

- Hand-wash with a soft wash mitt and mild cleaning product safe for matte paint (see Matte Finish Care Resources).

- Use microfiber cleaning cloths with alcohol-based window cleaner for basic surface clean-up.
GENERAL MAINTENANCE TIPS (cont.)

Spot Cleaning

Generally, the preferred method for removing dirt and debris is pressure washing (see Washing Your Car, pages 6–10), but for those times when you need to do a quick spot cleaning to remove tree sap or road debris before it causes damage to the finish, follow these recommendations.

Spot clean by spraying cloth and paint surface with matte paint cleaner first. Do not use a dry towel on paint finish.

Professional Tip: Always test products in a hidden area before using in a visible area.

Spot Cleaning Equipment/Supplies (see Matte Finish Care Resources)

- Alcohol-based window cleaner (not vinegar or ammonia-based), matte paint cleanser, or a solution of 50% alcohol/50% deionized water
- Tar remover or road debris solvent, if needed
- Microfiber soft cloth suitable for matte paint

General Spot Cleaning Procedure

- Apply window cleaner or matte paint cleaner to cloth and surface to be cleaned; do not wipe a dry towel on paint finish—a dry towel will damage the finish
- Soak the spot and allow it to soften
- Lightly wipe surface in a light forward and backward motion; avoid circular motions, which can leave swirls in the finish
- Rinse with water so cleaning product does not stay on finish
- Repeat, if necessary

If needed, reapply window cleaner to area and microfiber towel and repeat cleaning—avoid circular motions.

Removing Natural Stains and Road Debris

- First, spray the stained area with water to remove any loose debris
- Spray the area with an alcohol-based window cleaner, matte paint cleanser, or a solution of 50% alcohol/50% deionized water
- Spray cleaning product on a damp microfiber sponge or microfiber towel
- Wipe car finish lightly to remove debris
- Dry with damp microfiber soft cloth

Removing Tar or Tree Sap

- Spray the affected area with water to remove any loose debris
- Dampen remaining debris with tar remover and allow it to soak
- Apply tar remover to a damp microfiber towel
- Wipe car finish lightly to remove debris; let the solvent do the work, minimizing rubbing
- Once debris is removed, wash with matte paint finish soap, using a damp microfiber cloth, then rinse well with water
- Dry with a clean, damp microfiber cloth

Professional Tip: Saturate microfiber towel with tar remover and place on the debris to soak for five minutes before washing.
**Hand Wash for Best Results**

For hand washing, park the vehicle in a cool, shaded area, out of direct sunlight. Read these procedures thoroughly and prepare your equipment and supplies first, before soaping up the car.

**Pre-Wash**

Inspect the car for areas with heavy soiling or spots and, if necessary, treat these areas first, before washing the entire vehicle.

**Professional Tip:** Always test cleaning products in a hidden area before using in a visible area.

**Pre-Wash Equipment/Supplies (see Matte Finish Care Resources)**

- Tar remover, wax remover, or other solvent suitable for the type of debris on the paint
  - Optional: Prewash or heavy soil remover for matte paint
- Hose and sprayer with shut-off nozzle
  - Optional: Pressure washer with fan tip and pressure less than 2500 psi
- Microfiber cloth

**Pressure Washing (see Matte Finish Care Resources)**

- Pressure washing (with pressure no greater than 2500 psi) is the best way to remove heavy soiling before washing your vehicle. Use a fan tip and hold it at least 10 inches from the paint.
- For more stubborn stains, see Spot Cleaning section, page 4, and follow procedures to remove any spots on your vehicle’s finish prior to washing it.

**Washing**

**Equipment/Supplies (see Matte Finish Care Resources)**

- Car wash soap made specifically for matte paint
- Soft car wash mitt, wash pad, or microfiber sponge
- Hose and sprayer with shut-off nozzle
- Chamois cloth, for drying
- Optional: Pressure washer with fan tip and pressure less than 2500 psi, held at least 10 inches from the paint
- Two buckets with dirt separators (grit guards) at the bottom (see photos below)

_A grit guard placed at the bottom of the bucket will keep debris from soiling the wash mitt and possibly scratching the finish._
WASHING YOUR CAR (cont.)

Wheels

- If you plan to clean the wheels, do this before washing the car.

Use a product developed for cleaning coated alloy wheels. Follow the manufacturer's instructions.

Professional Tip: Do not use the same wash mitt used to wash your matte finish to clean the wheels. Use separate microfiber cloths. Take care not to get any wheel cleaner on your matte finish – if this happens, wash and rinse this area immediately.

If washing wheels, wash them first with separate mitt.

Wash Procedure

- Pre-rinse the car with hose or pressure washer to cool it and to remove large pieces of dirt that can scratch the paint. Keep the hose handy for frequent rinsing.

- Prepare one bucket (with dirt separator grid at the bottom) with matte paint car wash solution and water, according to manufacturer's recommendations.

- Fill a second bucket with clean water for rinsing the wash mitt. Your strategy when washing the car will be to put only a clean mitt into the wash solution. Therefore, you will always rinse the mitt first.

- Soak the wash mitt in the wash solution and wash the vehicle lightly, working in small sections from the bottom to the top.

- Wash a section, then use the hose to rinse the soapy section of the vehicle completely before moving to another section.

- Continue washing each section and repeat the rinse, wash, and rinse steps until the car is clean.

Professional Tip: Keep the clean sections wet as you finish the next section. This thoroughly rinses any remaining soap residue and prevents water spots from forming.

Pre-rinse the car with hose or pressure washer to cool it and remove debris that can scratch the paint.

Wash the vehicle lightly, working in small sections from bottom to top.

Rinse each soapy section of the vehicle completely before moving to another section. Keep the clean sections wet.
WASHING YOUR CAR (cont.)

Wash Procedure (cont.)

- Drying: For best appearance, use a clean damp chamois, sponge cloth, or microfiber towel to dry your vehicle before it air dries. If paint surface is starting to air dry, dampen the areas that you are not drying.

Always use a slightly damp chamois, artificial chamois, or microfiber towel appropriate for matte finish to dry the paint surface.

Professional Tip: Do not allow paint surface to air dry. Air drying will allow water spots to form.

MATTE FINISH PROTECTION

Treating your matte finish paint regularly with paint protection products such as Swissvax Opaque Matte Paint Wax made specifically for matte paint and Dr. Beasley’s Matte Paint and Sealant will protect the finish, make it easier to keep clean, and prevent water spots from forming.

- Be sure to follow the manufacturer's recommendations. As always, test the product first in a hidden area.
- Apply the product evenly with a minimum of wiping to prevent burnishing the matte finish.

Professional Tip: Use a light forward-and-back wiping motion. Do not wipe in a circular motion; this can leave swirls on your paint finish.

MATTE FINISH CARE RESOURCES

Here is a list of products for matte finish paint maintenance. Your dealer may have additional local recommendations.

Below is a list of matte finish care resources:

- Swissvax brand Opaque products— www.swissvax.us/usa/matt-paint.html
- Dr. Beasley’s brand Matte series— www.drbeasleys.com/shop-drbeasleys/products/matte-car-care.html
- Chemical Guys brand Meticulous Matte products— http://www.chemicalguys.com
- Car Care Products— www.absorber.com
- Water bucket grit guards can be purchased online, from auto detailing supply shops, or from janitor supply stores.
- Wash mitts, microfiber towels, and artificial chamois can be found at most major auto supply retailers or discount stores.
I understand that I will need to take special care of the matte finish paint on my new Hyundai vehicle according to the recommendations in the Matte Finish Paint Owner’s Guide (attached).

I understand that the maintenance of the matte finish is my responsibility. By signing below I acknowledge:

- Matte paint has special care requirements; I understood these requirements before purchasing this vehicle.
- Hyundai’s Anti-Perforation Limited Warranty applies to defects in material and/or workmanship but does not cover the matte finish appearance.
- Commercial car wash facilities and products are likely to damage the matte finish of this vehicle.
- Matte paint must be hand washed and cared for following the instructions in the Matte Finish Paint Owner’s Guide (attached). I can control the products and techniques used only when I personally wash the car.
- Failure to follow the instructions in this Guide may cause irreparable damage to the matte appearance.
- Contact with fabrics, chemicals, bird droppings, and road debris may cause damage to the matte appearance.
- The matte appearance is unique to every car. Each includes an element of mottling, ghost patterns, and dust nibs. These cannot be modified and are part of the nature of the finish.

Sales Consultant Date Sales Manager Date
Customer Date

This document must be reviewed and signed by the customer at purchase.

This insert must be signed at the time of vehicle sale. Signed copy must be kept in the sales jacket, attached to the sales contract.